



Design Label Systems Inc.

150 Capital Court Mississauga, Ontario, L5T 2R8

***Re: Testimonial***

We ordered a new GEW UV Leo LED system in 2020, but COVID meant that GEW engineers could not visit us in Canada without them having to isolate for two weeks, which was just impractical on time and cost for both parties.

Fortunately, GEWs' Remote Monitoring System meant that we could successfully carry out the installation of the entire system on our own, with just the user manual and telephone support. This was only possible because GEW could monitor all the connections remotely over the internet. It meant they checked everything was safe and correct before the system was even powered up, and we could run all of the commissioning tests without a GEW engineer ever being on site. They were able to adjust the settings to match our conditions in the press room and software updates were prompted on screen for easy setup.

I just do not know how this could have been done safely and in good time without the Remote Monitoring System. It was invaluable to our production, as we needed the new machine immediately. I don't think there is anyone else that could have done something like this for our company, and this remarkable technology made it possible.

A handwritten signature in blue ink that reads "L. Jaipersaud".

Leon Jaipersaud  
Plant Manager / Label Engineer  
Design Label Systems